



# Warranty

Details & Registration

Register your purchase today.  
[www.ronco.com/warranty](http://www.ronco.com/warranty)



# 5-Year Hassle-Free Warranty

Ronco Six-Star+ Cutlery carries a 5-Year Hassle-Free Warranty against manufacturing defects. Under this warranty, Ronco Holdings, Inc. will replace any cutlery we find to be defective in its original material or construction for a period of five years from the date of purchase. This warranty does not cover signs of wear, rust, or damage/breakage due to abuse or improper use. Any use other than cutting is considered abuse or improper use—and will void your warranty. **This 5-Year Hassle-Free Warranty is for the cutlery only.** As wood is a natural element, the hardwood block carries a 1-Year Warranty against manufacturing defects. To receive warranty repair or replacement, the owner must send the product to be evaluated by Ronco Warranty Services in our Austin, Texas headquarters or other location as posted at Ronco.com. No other warranties are implied or expressed other than what is specifically stated here. In order to be eligible for this warranty, the owner must register online at [www.ronco.com/warranty](http://www.ronco.com/warranty) and provide all required registration information.

## SHIPPING INFORMATION

### HOW TO RECEIVE WARRANTY SERVICE

Please be sure to enclose Return Shipping Fees (see below) via check or money order. Do not send cash or postage stamps. To send in a knife for warranty service, package them carefully and then send the knife and return shipping fee to:

Ronco Holdings, Inc.  
Six-Star+ Knife Warranty  
15505 Long Vista Dr. Ste. 250  
Austin, TX 78728-3833

Package the items safely. Please use a box; envelopes are not allowed. **IMPORTANT:** For your protection, ship via a carrier with a tracking service such as UPS, FEDEX, USPS, or another carrier with tracking capabilities. We cannot be responsible for damage to, or loss of, items that are not properly packaged and shipped. If lost, Ronco Holdings, Inc. cannot be responsible for your item(s) without delivery confirmation to our Austin, Texas headquarters or other location as posted at Ronco.com. Please allow 4-6 weeks processing and shipping for a warranty order.

### RETURN SHIPPING FEES

Return shipping fees apply for Ronco Holdings, Inc. warranty services. The cost is \$5 for the first knife and \$2.50 for each additional knife (up to \$25.00 per set). Please enclose check or money order, made payable to Ronco Holdings, Inc., and include your return items. To expedite your warranty with a credit card, contact Ronco Customer Care at 855-857-6626 or email [support@ronco.com](mailto:support@ronco.com). Canadian customers: please include additional surcharge of \$9.95 for return shipping (\$14.95 for hardwood block). Other international customers please call or email for a quote.